



DAVE KOZ
& FRIENDS AT SEA
SPAIN - MOROCCO - PORTUGAL
SPRING 2023

Barcelona • Ibiza • Alicante • Málaga • Casablanca • Seville • Lisbon



IMPORTANT INFORMATION FOR ALL GUESTS WITH PURCHASED HOTEL OR AIRPORT TRANSFERS

If you have purchased an airport transfer from the ship to the airport in Barcelona or Lisbon on the day of cruise disembarkation or a hotel transfer between one of our group hotels and the pier, please read the below for important details regarding your transfers to ensure an enjoyable, smooth and successful transfer experience.

BOOKING MODIFICATIONS & CUTOFF DATES

If you still need transportation from the ship to the airport or between our group hotels and the ship (if you booked independently and do not have a hotel package booked through Redwood), please request your transfer by **ONE WEEK PRIOR TO YOUR SAILING** so we can confirm the information with our transportation companies. If you need to cancel your transfer, again, please do so no later than one week prior to your sailing. All transfers are non-refundable within 7 days of your sailing. For details regarding Airport & Hotel Transfers, please see the sections at the end of this email.

CUTOFF DATES TO PURCHASE TRANSFERS:

VOYAGE 1 – Purchase by **April 24th**

VOYAGE 2 – Purchase by **May 1st**

VOYAGE 3 – Purchase by **May 8th**

[REQUEST TRANSFER](#)

TRANSFER DETAILS – WHEN/WHERE/HOW

HOTEL TRANSFERS - FROM GROUP HOTELS TO THE SHIP

WHEN

Your transfer to the ship will be assigned based on your assigned cruise check-in time (automatically assigned & notified by Holland America within 14 days of sailing). We will do our best to accommodate traveling parties to transfer to the ship together and will take this into account when assigning your transfer time. Typically, **your transfer time will be assigned for a scheduled bus departure 30 minutes prior to your cruise check-in time** (based on motorcoach occupancy & availability per our schedule).

We ask you to **please arrive at the designated meeting point at least 15 minutes prior** to your assigned transfer departure time.

P: 415.231.3313

hotels@redwoodtravelpartners.com



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WHERE

All meeting points for transfer departures will be in the hotel lobby or other designated overflow area of the hotel to be determined and advised by hotel and Redwood staff on the day of departure. Again, please arrive at least 15 minutes prior to departure and wait comfortably in this area until your transfer group is called. A member of our Redwood staff will announce when it is time to proceed to the motorcoach for your assigned departure – in the lobby and in any overflow areas.

HOW

To receive your transfer assignment and colored sticker for the day of your transfer to the ship (cruise embarkation), please stop by the Redwood Hospitality designated area located in your group hotel between the hours & dates specified below. **All assignments must be made & stickers distributed before the morning of your cruise embarkation** as our staff will be strictly focusing on transportation operations those days. If you only have a 1-night stay at the hotel and arrive after these hours, the hotel front desk will provide you your transfer details & stickers at check-in, which will be assigned based on bus availability.

REDWOOD STAFF HOSPITALITY HOURS (to pick up transfer stickers/assignments)

BARCELONA

VOYAGE 1 (pre cruise)

4/28, 4/29, 4/30

Renaissance Barcelona – 9am to 1pm

Le Meridien – 9am to 1pm

AC Hotel Diagonal L'illa – 9am to 1pm

VOYAGE 2 (post cruise)

N/A to picking up transfer assignments, but hospitality hours will be posted

VOYAGE 3 (pre cruise)

5/12, 5/13, 5/14

Renaissance Barcelona – 9am to 1pm

Le Meridien – 9am to 1pm

AC Hotel Diagonal L'illa – 9am to 1pm

LISBON

VOYAGE 1 (post cruise)

N/A to picking up transfer assignments, but hospitality hours will be posted

VOYAGE 2 (pre cruise)

5/5, 5/6, 5/7

Lisbon Marriott Hotel – 9am to 1pm

Sheraton Lisboa Hotel & Spa – 9am to 1pm

VOYAGE 3 (post cruise)

N/A to picking up transfer assignments, but hospitality hours will be posted

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IT IS VERY IMPORTANT YOU AHDERE TO YOUR TRANSFER TIME ASSIGNED.

The process, meeting point, and assignments made are the same whether you have a hotel package booked through Redwood or have purchased the hotel transfer separately.

HOTEL TRANSFERS - FROM THE SHIP TO GROUP HOTELS

Once on the ship, you will be assigned a transfer time to your group hotel 2 days prior to cruise disembarkation if you have a hotel package or hotel transfer booked through Redwood. **Your transfer details, assigned time and sticker will be delivered to your stateroom by the evening on Saturday, Day 6 of your cruise.**

TRANSFER TIMES

Hotel Transfers will begin at 8am from the pier and conclude around 10am with the majority of our buses departing between 8am and 9am. Even though early check-ins may not be available at the hotels, we must disembark the ship in a timely manner and utilize our motorcoaches during the morning to accommodate other transportation needs.

AIRPORT TRANSFERS

Once on the ship, you will be assigned a transfer time to the airport 2 days prior to cruise disembarkation if you have an airport transfer purchased through Redwood. **Your transfer details, assigned time and sticker will be delivered to your stateroom by the evening on Saturday, Day 6 of your cruise.** Please note that assigned times are based on flight departures and **earlier flight departures will be given priority** for earlier transfer times.

TRANSFER TIMES

Airport Transfers will begin at 8am from the pier with the majority of our buses departing at that time on a "fill & go" basis. For anyone with a slightly later flight departure and any other guests remaining after the 8am airport transfers have departed, **the final airport transfers will depart and conclude at 9am.**

FOR GUESTS WITH CONFIRMED HOTEL PACKAGES

If you have a confirmed a hotel package through us at one of our group hotels, you do not need to request a hotel transfer. Please [CLICK HERE](#) for important details regarding your stays and transfers.

GUESTS REQUESTING SHIP TO AIRPORT TRANSFERS

If you still need to request one of these transfers and are flying out of Barcelona or Lisbon on the day of cruise disembarkation **after Noon**, please click the link below. The cost of this one-way transfer is **\$29 p/person** and will be charged upon confirmation of transfer. **We are not providing transfers from the airport to the ship or to your hotels.**

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GUESTS WHO BOOKED HOTELS INDEPENDENTLY REQUESTING TRANSFERS

If you still need to request one of these transfers and have booked one of our **GROUP HOTELS** independently, please click the link below. The cost of this one-way transfer is **\$20 p/person** and will be charged upon confirmation of transfer.

GROUP HOTELS:

Barcelona – Renaissance Barcelona, Le Meridien, AC Hotel Diagonal L'illa

Lisbon – Sheraton Lisboa Hotel & Spa, Lisbon Marriott Hotel*

*Marriott is unavailable V1 Post-Cruise (no group block at the hotel these dates)

[REQUEST TRANSFER](#)

[CLICK HERE](#) for more information about transportation options.

HOTEL DETAILS

If you need information regarding your hotel's address (with location map), phone, direct website, check-in/check-out times, links for transportation options between your hotel and the airport, and other helpful tips for smooth travel, please click the link or scan the QR code below.

CLICK [HOTEL DETAILS](#) or **SCAN QR CODE** for more information on your hotels



THANK YOU!

We appreciate you and look forward to seeing you all very soon! Continue to follow our social media and our information site for more updates and helpful tips in preparation for your amazing cruise ahead! Subscribe to our [YouTube Channel](#), follow us on [Social](#) & regularly check out our [information site](#) to make the most of your Dave Koz Cruise 2023!



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